

CRAFTGUARD Metal Finishing Services, LLC
3624 Logan Avenue – Waterloo, Iowa 50703-1049
Phone: 319-232-2959 Email: info@craftguard.com
www.craftguard.com

Business Hours: (Central Time Zone)
9:00 a.m. to 5:00 p.m. Monday thru Friday
9:00 a.m. to 12:00 (Noon) Saturday
Closed: Sundays and Federal Holidays

“2017 Multiple Work Order Form”

Date customer shipped firearm: _____

Craftguard recommends this form (*front & back*) be completed by customer and enclosed with firearm shipment!

The “Owner” of a firearm or a valid licensed dealer with FFL may ship a firearm to Craftguard for metal refinishing.

One, two, three, or four firearms may be listed on this Work Order Form.

Customer Identification: (Please type or clearly print!) *Leave blank those areas that do not apply!*

Customer Identification Letters-Number: (Leave blank if unknown!) _____ (Form modified Jan 2nd, 2017)

Owner’s Name: _____ Cell Phone: _____
(If Applicable)

Business Name: _____ Phone: _____

Street Address: _____

City: _____ Email: _____

State: _____ Zip Code: _____ Website: _____

Federal Firearm License Number (Dealers Only)

FFL Expires: (month/year)

California CL No.

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Method of Payment: (Please check or “X” one!)

Check Money Order Cash COD (UPS only) Open Account (Terms net 10-days)

Preferred Return Shipping Method: (If applicable, please “check” or “X” appropriate service or services!)

UPS Ground (**No additional charge**)* Parcel Post Ground (**No additional charge**)* COD (UPS only)
 Customer Pick-Up Other (Specify!) _____

* Alaska & Hawaii cost extra. Shipping of products may cost extra.

Customer Notification: (If applicable, specify method of notification - purpose for notification - and when to notify!)

Terms & Conditions: Craftguard offers a customer satisfaction guarantee on all its finishes and coatings. If (within 30 days from invoice date) customer is not completely satisfied with work performed, return the weapon to Craftguard for either re-work or refund of money paid. Customer pays shipping costs to Craftguard. Craftguard pays return postage and insurance by UPS ground service. Payment in full is due upon completion of work. Open account terms are net 10-days. Any overpayment will be refunded with return order. Underpayment may delay shipment. Make check or money order payable to “Craftguard”. All prices are subject to change without notice. Firearm must be completely disassembled before metal finish can be applied. Removing the stock from the weapon is NOT completely disassembling the firearm. Occasionally a firearm coating may require minor fitting. Craftguard is not responsible for broken or worn parts when disassembling and reassembling a gun. Craftguard is not responsible for heat damage. All work is subject to Craftguard’s acceptance. All claims must be litigated in Black Hawk County, Iowa. **The act of customer sending metal finishing work to Craftguard mandates the customer agrees to all of Craftguard’s “Terms and Conditions”.**

CRAFTGUARD Appreciates Your Business!

